

Log Viewer M2

User Manual

How to install:

You can find the detailed instructions how to install Magento 2 extension here:

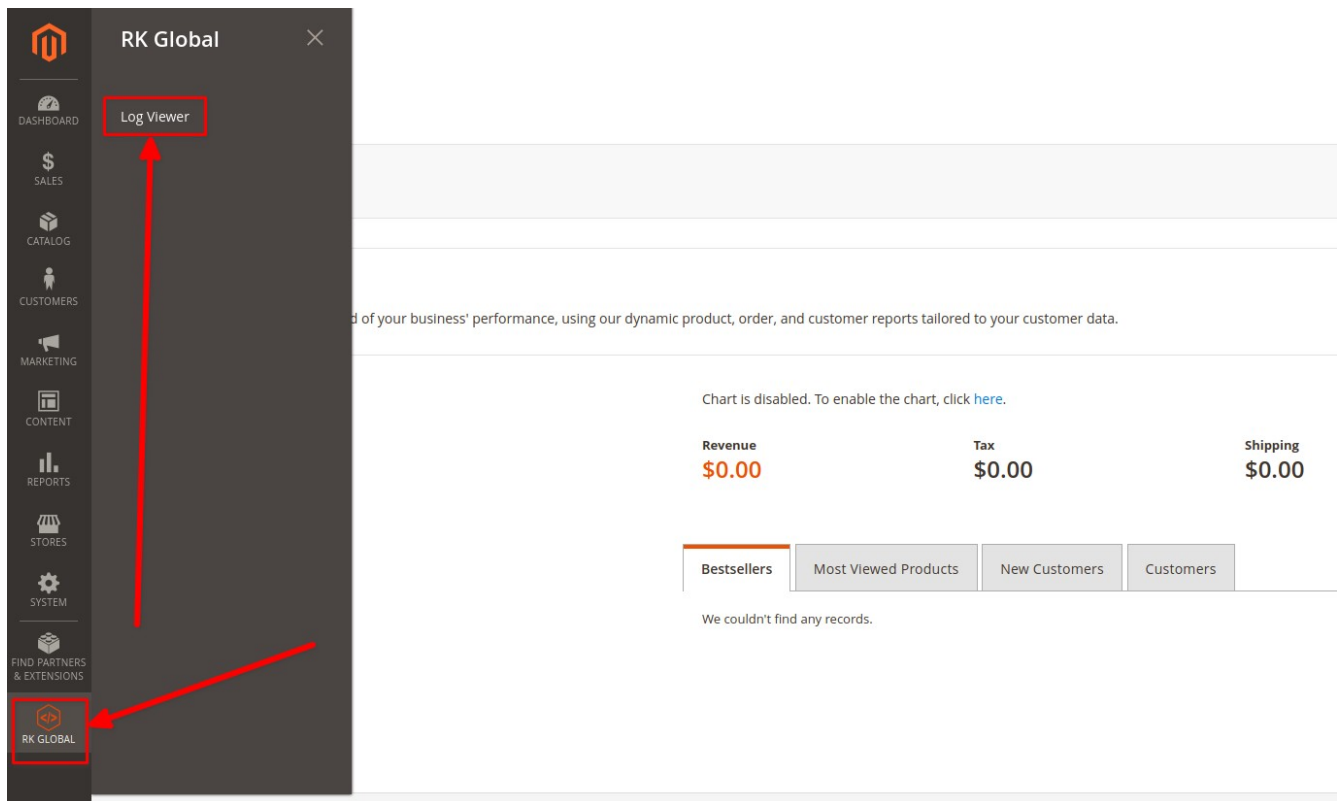
<https://www.rkglobalgroup.com/docs>

- **Log Viewer** extension requires free **RK Global Base** extension to be installed first. Base extension can be included in your **Log Viewer** extension package or you can find it at [My downloads](https://www.rkglobalgroup.com/my-account/downloads) section: <https://www.rkglobalgroup.com/my-account/downloads> after you purchased **Log Viewer** extension.

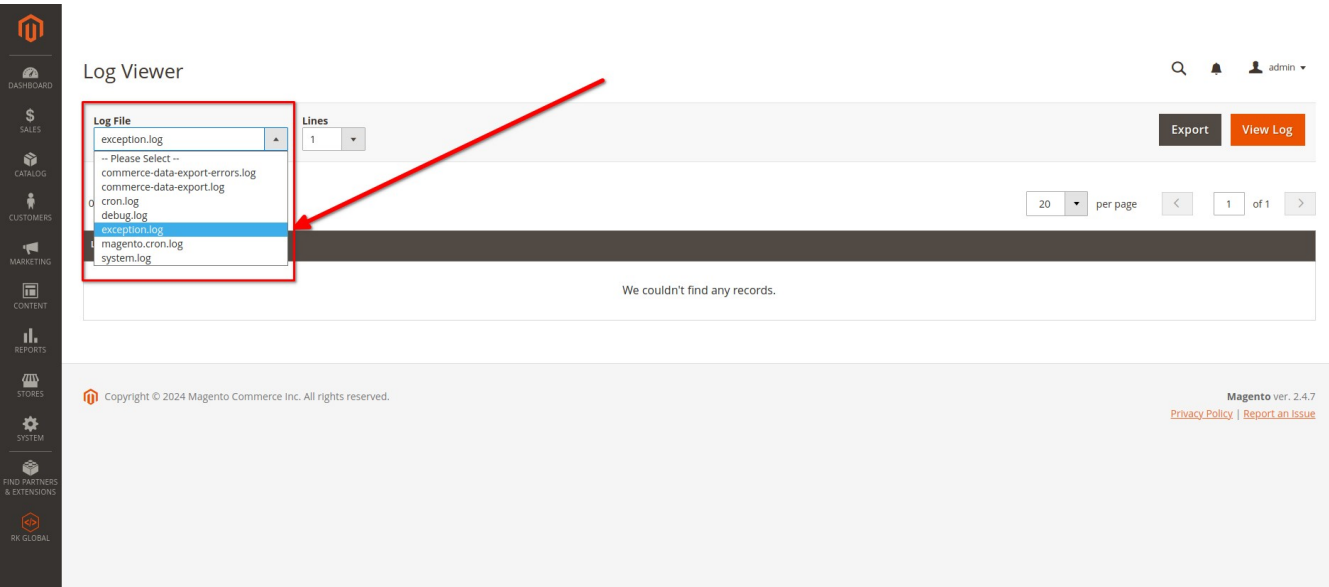
How to use:

Important: *This extension is not a substitution for the systematic development and debugging approach which requires full access to the source code and to the system log files.*

From Admin panel, navigate to **RK Global > Log Viewer**:

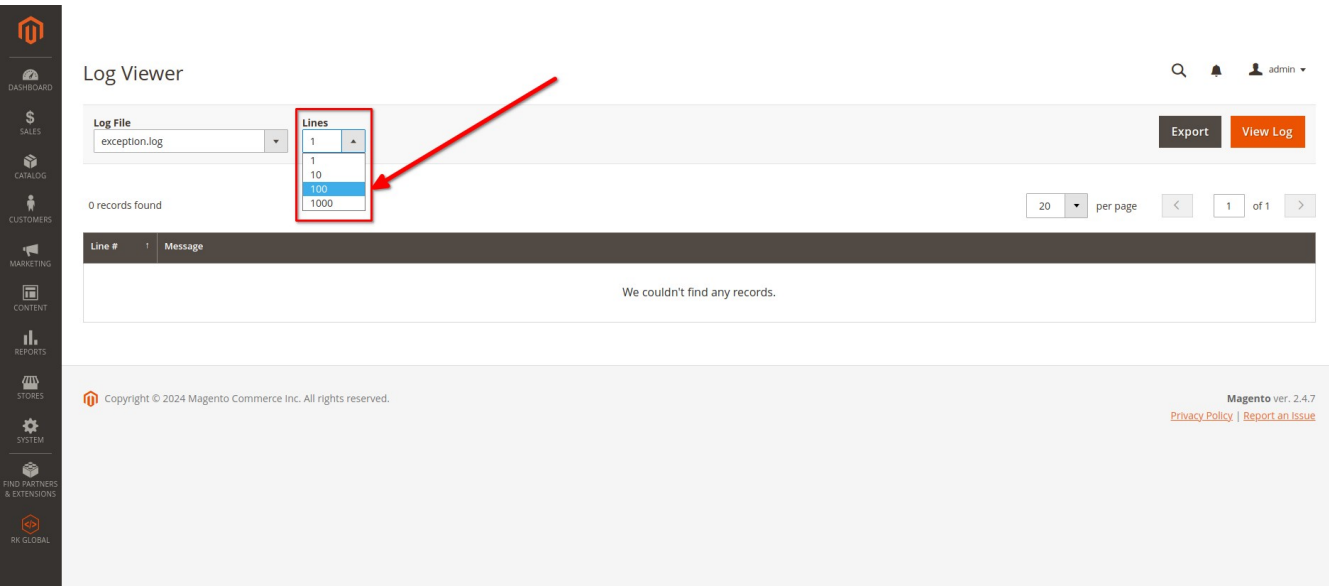


Select the log file form **Log File** drop-down menu:



Choose the number of lines to be pulled for the log file.

Important: This number means lines counted from the **END** of the log file. Thus, 100 means 100 **last** lines of the file.



Click **View Log** button to get the log file content:

DASHBOARD

SALES

CATALOG

CUSTOMERS

MARKETING

CONTENT

REPORTS

STORES

SYSTEM

FIND PARTNERS & EXTENSIONS

RK GLOBAL

Log Viewer

admin

Log File

exception.log

Lines

10

Export

View Log

0 records found

20

per page

1

of 1

Line #	Message
We couldn't find any records.	

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The result will be rendered in the grid in the descending order starting from the last line. You can re-order the result by clicking on the first column header **'Line #'**.

DASHBOARD

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RK GLOBAL

Log Viewer

admin

Log File

debug.log

Lines

10

Export

View Log

10 records found

20

per page

1

of 1

Line #	Message
10	[2024-08-13T17:24:03.552991+00:00] main.INFO: Cron job submit_payment_services_store_sandbox_feed is successfully finished. Statistics: ("sum":0.00051617622375488,"count":1,"realmem":0,"emailloc":1072,"realmem_start":201850880,"emailloc_start":187763816) [] []
9	[2024-08-13T17:24:03.552471+00:00] main.INFO: Cron job submit_payment_services_store_sandbox_feed is run [] []
8	[2024-08-13T17:24:03.519181+00:00] main.INFO: Cron job submit_payment_services_store_production_feed is successfully finished. Statistics: ("sum":0.00049185752868652,"count":1,"realmem":0,"emailloc":1072,"realmem_start":201850880,"emailloc_start":187762384) [] []
7	[2024-08-13T17:24:03.518683+00:00] main.INFO: Cron job submit_payment_services_store_production_feed is run [] []
6	[2024-08-13T17:24:03.475949+00:00] main.INFO: Cron job submit_payment_services_order_status_sandbox_feed is successfully finished. Statistics: ("sum":0.00060701370239258,"count":1,"realmem":0,"emailloc":1072,"realmem_start":201850880,"emailloc_start":187759408) [] []
5	[2024-08-13T17:24:03.475327+00:00] main.INFO: Cron job submit_payment_services_order_status_sandbox_feed is run [] []
4	[2024-08-13T17:24:03.401485+00:00] main.INFO: Cron job submit_payment_services_order_status_production_feed is successfully finished. Statistics: ("sum":0.00028419494628906,"count":1,"realmem":0,"emailloc":1072,"realmem_start":201850880,"emailloc_start":187759408) [] []
3	[2024-08-13T17:24:03.401209+00:00] main.INFO: Cron job submit_payment_services_order_status_production_feed is run [] []
2	[2024-08-13T17:24:03.339316+00:00] main.INFO: Cron job submit_payment_services_order_sandbox_feed is successfully finished. Statistics: ("sum":0.00070905685424805,"count":1,"realmem":0,"emailloc":1072,"realmem_start":201850880,"emailloc_start":187757864) [] []
1	[2024-08-13T17:24:03.338638+00:00] main.INFO: Cron job submit_payment_services_order_sandbox_feed is run [] []

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To export the result to **CSV** file, click **Export** button:

The screenshot shows the 'Log Viewer' interface. A download dialog box titled 'Download "debug.log.csv"?' is open, showing file details: File Name: debug.log.csv, File Size: 2.01 KB, Host: [redacted], Location: /Downloads. The dialog includes 'Save', 'Save As...', 'Open', and 'Cancel' buttons. A red box highlights the 'Export' button in the top right corner of the Log Viewer. A red arrow points from the 'Export' button to the 'Save' button in the download dialog. The Log Viewer interface shows a table with 10 records found, displaying log messages with timestamps and details.

Line #	Message
10	[2024-08-13T17:24:03.552991+00:00] main.INFO: Cron job submit_payment_services_store_sandbox_feed is successfully finished. Statistics: ("sum":0.000516176223754,"count":1,"realmem":0,"emalloc":1072,"realmem_start":201850880,"emalloc_start":187763816) [] []
9	[2024-08-13T17:24:03.552471+00:00] main.INFO: Cron job submit_payment_services_store_sandbox_feed is run [] []
8	[2024-08-13T17:24:03.519181+00:00] main.INFO: Cron job submit_payment_services_store_production_feed is successfully finished. Statistics: ("sum":0.00049185752868652,"count":1,"realmem":0,"emalloc":1072,"realmem_start":201850880,"emalloc_start":187762381) [] []
7	[2024-08-13T17:24:03.518683+00:00] main.INFO: Cron job submit_payment_services_store_production_feed is run [] []
6	[2024-08-13T17:24:03.475949+00:00] main.INFO: Cron job submit_payment_services_order_status_sandbox_feed is successfully finished. Statistics: ("sum":0.00060701370239258,"count":1,"realmem":0,"emalloc":1072,"realmem_start":201850880,"emalloc_start":187760840) [] []
5	[2024-08-13T17:24:03.475327+00:00] main.INFO: Cron job submit_payment_services_order_status_sandbox_feed is run [] []
4	[2024-08-13T17:24:03.401485+00:00] main.INFO: Cron job submit_payment_services_order_status_production_feed is successfully finished. Statistics: ("sum":0.00028419494628906,"count":1,"realmem":0,"emalloc":1072,"realmem_start":201850880,"emalloc_start":187759408) [] []
3	[2024-08-13T17:24:03.401209+00:00] main.INFO: Cron job submit_payment_services_order_status_production_feed is run [] []
2	[2024-08-13T17:24:03.339316+00:00] main.INFO: Cron job submit_payment_services_order_sandbox_feed is successfully finished. Statistics: ("sum":0.00070905685424805,"count":1,"realmem":0,"emalloc":1072,"realmem_start":201850880,"emalloc_start":187757864) [] []
1	[2024-08-13T17:24:03.338638+00:00] main.INFO: Cron job submit_payment_services_order_sandbox_feed is run [] []

The extension has Access level rule **RK Global / System tools / Log Viewer**:

The screenshot shows the 'Test role' configuration page. A red arrow points to the 'Log Viewer' option under the 'RK GLOBAL' / 'System Tools' category in the access level rule configuration. The page includes buttons for 'Back', 'Delete Role', 'Reset', and 'Save Role'. The footer shows 'Copyright © 2024 Magento Commerce Inc. All rights reserved.' and 'Magento ver. 2.4.7'.

You can manage the access to the extension functionality by creating or managing the user roles with checked (access granted) or unchecked (access denied) box **Log Viewer**.